



CAPABILITY STATEMENT

ABOUT US We are a services based organisation that tailors business solutions across all aspects of Print, Communications & IT, giving us the unique opportunity of being a single point of contact for our customers.

When you choose NQBE Integrated I.T as your managed service provider, you'll be partnering with a local company with over 37 years' experience and 5 locations in Queensland. A partnership with NQBE means you'll enjoy the service of a local company with the support and resources of an organisation with a large footprint.



23 Evans Avenue
North Mackay
07 4951 8211

69 Denham St
Rockhampton
07 4951 8211

43 Yaroon St
Gladstone
07 4951 8211

34D Quay St
Bundaberg
07 4951 8211

30 Taylor Street
Hervey Bay
07 4124 7688

CORE COMPETENCIES



Managed Print Solutions

- Full print, scanning, photocopying and document management solutions, using marketing leading brand Fuji Xerox.
- Conduct a thorough, up-front assessment to analyze your current printing infrastructure.
- Monitor, manage and optimize your total print output environment, end to end.
- Reduce your environmental footprint through printing less paper, consuming less energy.
- Continuously monitor your printing environment to save you time and money.



Managed Business Communications

- Range of both on-prem and hosted IP communication options.
- Recognised NBN service provider.
- Team of accredited cabling technicians, we take full accountability of your communication solution.
- Locally owned and operated with dedicated support staff means no queues and wait on hold.
- Access to dedicated support teams and highly trained technicians.



Managed I.C.T Solutions

- Remote & Onsite support
- Microsoft Office 365 licensing
- Security management
- Ransomware protection & recovery
- Server management
- Desktop management
- Backup & Disaster recovery
- Asset tracking
- One vendor management
- Partnership with Leading Edge computer give us access to broad range of IT suppliers and exclusive pricing.



Ne.Connect Cloud Solutions

- Powering our hosted telephony solution U.B.T.
- Communication options available as a service monthly subscription via Ne.Connect.
- Improve efficiency and workflow.
- Tailored software will increase efficiency and save you time and money.



Structure Cabling

- As part of our communications division, we have a team of qualified cabling technicians.
- Testing & Commissioning.
- Fault finding.
- Optical fibre.
- Fusion splicing.
- Cat5e/Cat 6 cabling.
- MATV



Audio Visual Solutions

- Designing & Implementing A/V solutions
- Interactive touchscreen panels.
- Communicate with your audience.
- Perfect for boardroom, classrooms or training rooms.

STEM EDUCATION **STEM**

An education in STEM fosters a range skills and thinking that enables individuals to see and grasp opportunities. These capabilities, including deep knowledge of a subject, creativity, problem solving, critical thinking and communication skills, are relevant to an increasingly wide range of occupations. They will be part of the foundation of adaptive and nimble workplaces of the future.

- Accelerate student learning, encourage critical thinking and push problem solving skills with a laser cutter designed for specifically for educators.
- With 3D printing you enhance creativity skills and promote problem solving skills through embracing and learning from their failures.
- A touchscreen display allows educators to create interactive lessons, collaborative activities and perform real-time formative assessment



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WHY NQBE? What sets NQBE Integrated I.T apart from other Managed Service Providers? Our customers are businesses who want to increase performance and productivity, while receiving a service backed by quality, responsiveness, flexibility and value for money.

- Over 37 years' experience, we are experts in what we do.
- 6 branches throughout QLD and NT, meaning we have the resources to provide unmatched support.
- Providing innovative solutions encapsulating all aspects of integrated technology; Print, IT and Telephony.
- We provide tailored solutions to businesses across all industries.
- We are and have always been locally owned and operated.
- Support all business types, sizes and industries.
- Simplified billing.
- We operate in an environmentally responsible way.
- Remote monitoring of your systems to optimise performance and provide proactive support.
- Proactive support means possible problems are fixed before it affects your staff

OUR TEAM NQBE brought together a group of local individuals and created a team of employees that share a passion for their community.

With over 60 employees across our branches and 24 employees based locally in Mackay, our team is our greatest strength. NQBE Integrated I.T retains the close team of staff that all share a passion for what they do and why they do it.

We strive to provide a local and personal level of service, driven by our positive company culture, active encouragement in team exercises and professional development opportunities.

TRUSTED PARTNERS



AUTHORISED FUJI XEROX DEALER Our commitment to providing excellent customer service, our passion for technology and best practice processes has made us one of the largest regional Fuji Xerox dealers in Australia and the only authorised dealer in our region. This has been recognised by winning multiple coveted awards from Fuji Xerox Australia.

Our Partnership with Fuji Xerox started in October 1982 when we became the first Fuji Xerox Dealer in Australia. We attribute our success with Fuji Xerox to the high standards of their Fuji Xerox Team – both sales and technical. Fuji Xerox is Australia's market leader.

SUSTAINABILITY COMMITMENT Our equipment features designs environmentally responsible and energy efficient enhancements. Our document software and digital technologies reduce paper wastage. Our services enable clients to improve the efficiency of document intensive processes and optimise their equipment infrastructure to save costs and cut carbon emissions.

Fuji Xerox is the first company in the print management and solutions field to be a Global Reporting Initiative (GRI) GOLD Community Member and supports the mission of GRI to empower decision makers everywhere, through GRI Sustainability Reporting Standards and its multi-stakeholder network, to take action towards a more sustainable economy and world.

SERVICE AND SUPPORT As is the nature with technology, sometimes things go wrong. When they do, our dedicated service teams will be there working quickly to ensure that any downtime is kept to a minimum to ensure your productivity is not affected.

Servicing a region that stretches from Airlie Beach, down the east coast to Bundaberg and as far west as Clermont and Emerald, with over eleven service and support staff in our Mackay office and over twenty five across our branches throughout Queensland, NQBE is the secure choice for your businesses.

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